

# Resume 944

## SUMMARY OF QUALIFICATIONS:

- Experience performing a wide variety of custodial/janitorial duties including floor maintenance with knowledge of cleaning solutions and their safe applications
- Provides uncompromising highest standards of customer service to both internal and external customers, assisting individuals with their product/service requirements, offering solutions customized to individual needs, and resolving issues to their complete satisfaction
- Establishes rapport quickly with a diverse customer population, developing strong, long-lasting business relationships fostering repeat business transactions
- Strong communications, written and oral, analytical, and problem-solving skills
- Dependable, flexible, detail-oriented, conscientious professional, adapting to any setting
- Empathetic, motivated and passionate about helping others, can adapt to meet needs of clients
- Dedicated employee, detail-oriented, and learns new systems quickly
- Well organized and communications skills
- Multi-tasks efficiently, learns new systems quickly, and completes all duties on-time or ahead of deadlines
- Works well independently or in a team environment

## PROFESSIONAL EXPERIENCE:

03/23 – 10/23

### ***Crew Member***

McDonald's, Niagara Falls, NY

- Assisted customers with their product selections, and served their orders courteously and in a timely manner.
- Maintained sanitation, health, and safety standards in work areas.
- Portioned and wrapped the food, or placed it directly on plates for service to patrons.
- Placed food trays over food warmers for immediate service, or store them in refrigerated storage cabinets.

02/21 – 07/21

### ***Delivery Driver***

Main Street Pizza, Batavia, NY

- Prepare foods, such as pizzas, subs, and sandwiches, following specific methods requiring short prep time.
- Wash, cut, and prepare foods designated for cooking.
- Assisted cooks and kitchen staff with various tasks as needed, and provide cooks with needed items.
- Maintain kitchen work areas, equipment, or utensils in clean and orderly condition.

09/19 – 04/21

### ***Maintenance***

Walmart, Batavia, NY

- Cleaned lobby, restrooms, corridors, and other work areas to meet health standards.
- Swept, scrubbed, tiled floors using brooms and mops.
- Cleaned windows, glass partitions, or mirrors, using soapy water or other cleaners, towels, or sponges.
- Emptied wastebaskets, put in clean bags, and transport other trash and waste to disposal areas.
- Cleaned parking lot area of debris or garbage.

03/16 – 08/19

### ***Cook / Dishwasher***

Denny's, Batavia, NY

- Prepared a variety of foods, such as meats, vegetables, or desserts, according to customers' orders or supervisors' instructions, following approved procedures.
- Portioned and wrapped the food, or placed it directly on plates for service to patrons.
- Loaded dishes, glasses, and tableware into dishwashing machines.
- Wash dishes, glassware, flatware, pots, or pans, using dishwashers or by hand or automatic dishwashers.

## EDUCATION and TRAINING:

### ***Plumbing & Carpentry Certifications***

Cassadaga Job Corps Center, Cassadaga, NY